Technology & Communication Services Department Narrative

Department Description:

The Department of Technology and Communication Services provides systems and services to all departments of the County and its allied agencies. It plans, contracts, develops, implements, and operates all types of voice data, radio services, including computer systems, wireless telecommunications systems, telephone systems, and networking infrastructure.

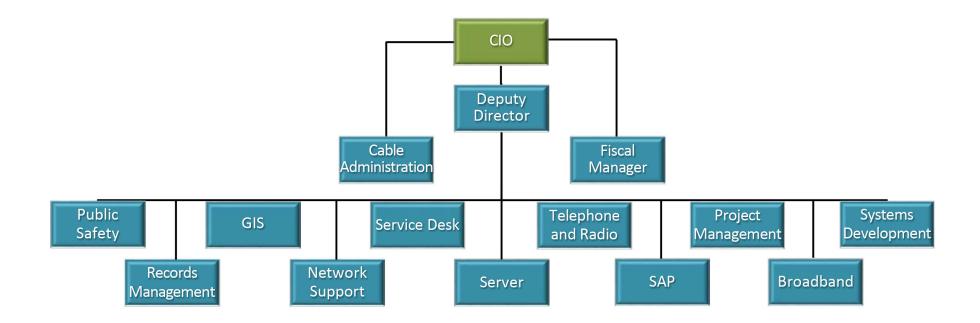
The department consists of the following divisions:

Administration
Cable Administration
Cable Advisory Committee
Communication Services
Geographical Information Systems
Radio Maintenance
Telephone Services
Information systems Services
Records Management

Outlook: (What is new or different about this years budget?)

This budget includes funding for six positions that were unfunded in FY17. These positions will reduce the need to outsource activities pertaining to project management, cyber security and supporting the County's new Service Now portal. This budget also reflects a shift from supplies/materials and capital outlay to contractual services as the County transitions email services, data canter and disaster recovery to the cloud. Moreover, a contingency budget line has been added to address any unforeseen challenges as technology continues to evolve so quickly.

Technology & Communication Services Department Organizational Chart



Technology & Communication Services Department Personnel Summary			
Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1301 - ADMINISTRATIVE ANALYST I	GI	1.00	1.00
1403 - OFFICE ASSISTANT II	GC	2.00	2.00
1405 - ADMIN SUPPORT TECHNICIAN I	GD	1.00	1.00
1407 - ADMINISTRATIVE SUPPORT TECHNICIAN II	GE	4.00	4.00
1411 - ADMINISTRATIVE AIDE	GG	4.00	2.00
1413 - ADMINISTRATIVE ASSISTANT	GI	1.00	1.00
4203 - TECHNICAL SERVICES SUPPORT TECH II	GG	7.00	7.00
4205 - TECHNICAL SERVICES SUPPORT TECH III	GH	2.00	2.00
4207 - TECHNICAL SERVICES SUPPORT SPEC I	GI	1.00	1.00
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	12.00	14.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	12.00	12.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	23.00	24.00
4215 - TECHNICAL SERVICES SUPERVISOR	GL	2.00	2.00
4217 - TECHNICAL SERVICES MANAGER I	GM	17.00	17.00
4219 - TECHNICAL SERVICES MANAGER II	GN	6.00	6.00
4221 - DEPUTY DIRECTOR, TECHNOLOGY & COMMUNICATION	GO	2.00	2.00
4223 - DIRECTOR, TECHNOLOGY & COMMUNICATION	GS	1.00	1.00
7135 - COMMUNICATIONS EQUIPMENT TECH II	H8	2.00	2.00
9521 - BUILDINGS CONTROL TECH	H9	1.00	1.00
SBFS Total		101.00	102.00

01 - General Fund						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2050000000 - Cable Administration						
50 - Personnel Costs Total	190,188	193,924	175,142	206,489	12,565	6.48%
51 - Contractual Services Total	56,253	84,480	40,923	67,320	-17,160	-20.31%
52 - Supplies and Materials Total	81	1,600	498	100	-1,500	-93.75%
58 - Expense Other Total	0	0	0	97	97	N/A
2050000000 - Cable Administration Total	246,522	280,004	216,563	274,006	-5,998	-2.14%
01 - General Fund Total	246,522	280,004	216,563	274,006	-5,998	-2.14%

14 - Grants Fund						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2050000000 - Cable Administration						
51 - Contractual Services Total	0	70,000	70,000	70,000	0	0.00%
52 - Supplies and Materials Total	0	56,000	56,000	56,000	0	0.00%
53 - Capital Outlay Total	0	94,000	94,000	94,000	0	0.00%
2050000000 - Cable Administration Total	0	220,000	220,000	220,000	0	0.00%
14 - Grants Fund Total	0	220,000	220,000	220,000	0	0.00%

22 - Technology & Communications Fund						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2000000000 - Administration						
50 - Personnel Costs Total	967,675	1,065,060	975,266	1,256,760	191,700	18.00%
51 - Contractual Services Total	108,527	225,170	207,438	152,591	-72,579	-32.23%
52 - Supplies and Materials Total	6,992	15,000	16,710	5,600	-9,400	-62.67%
58 - Expense Other Total	10,241	8,111	1,157	589,469	581,358	7167.53%
69 - Operating Transfers Total	489,909	0	0	0	0	N/A
2000000000 - Administration Total	1,583,344	1,313,341	1,200,571	2,004,420	691,079	52.62%
2010000000 - Systems Development						
50 - Personnel Costs Total	863,203	903,391	824,829	950,359	46,968	5.20%
51 - Contractual Services Total	383,525	369,982	377,626	305,694	-64,288	-17.38%
52 - Supplies and Materials Total	100	3,000	280	0	-3,000	-100.00%
2010000000 - Systems Development Total	1,246,828	1,276,373	1,202,735	1,256,053	-20,320	-1.59%
2011000000 - Project Management						
50 - Personnel Costs Total	937,246	975,161	1,204,993	2,045,780	1,070,619	109.79%
51 - Contractual Services Total	958,780	525,717	683,459	517,071	-8,646	-1.64%
52 - Supplies and Materials Total	6,500	0	0	6,500	6,500	N/A
2011000000 - Project Management Total	1,902,526	1,500,878	1,888,452	2,569,351	1,068,473	71.19%
2021000000 - Public Safety						
50 - Personnel Costs Total	477,714	538,456	404,850	523,270	-15,186	-2.82%
51 - Contractual Services Total	289,888	380,326	366,637	324,808	-55,518	-14.60%
52 - Supplies and Materials Total	0	0	2,016	0	0	N/A
2021000000 - Public Safety Total	767,602	918,782	773,503	848,078	-70,704	-7.70%
2022000000 - Records Management						
50 - Personnel Costs Total	515,470	574,285	540,569	617,105	42,820	7.46%
51 - Contractual Services Total	280,943	305,551	301,325	317,732	12,181	3.99%
52 - Supplies and Materials Total	16,957	14,600	8,000	1,500	-13,100	-89.73%
2022000000 - Records Management Total	813,370	894,436	849,894	936,337	41,901	4.68%

22 - Technology & Communications Fund						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2023000000 - GIS						
50 - Personnel Costs Total	629,690	624,424	553,397	653,030	28,606	4.58%
51 - Contractual Services Total	402,076	282,726	208,054	276,252	-6,474	-2.29%
52 - Supplies and Materials Total	672	20,000	0	700	-19,300	-96.50%
58 - Expense Other Total	112,591	131,004	128,806	22,774	-108,230	-82.62%
2023000000 - GIS Total	1,145,029	1,058,154	890,257	952,756	-105,398	-9.96%
2030000000 - Special Projects						
50 - Personnel Costs Total	10,836	0	0	0	0	N/A
51 - Contractual Services Total	506,130	437,527	431,527	500,435	62,908	14.38%
52 - Supplies and Materials Total	0	20,000	0	0	-20,000	-100.00%
53 - Capital Outlay Total	0	300,000	0	0	-300,000	-100.00%
2030000000 - Special Projects Total	516,966	757,527	431,527	500,435	-257,092	-33.94%
2031000000 - Server						
50 - Personnel Costs Total	867,614	894,025	894,963	944,149	50,124	5.61%
51 - Contractual Services Total	2,254,514	1,059,949	3,485,333	2,711,595	1,651,646	155.82%
52 - Supplies and Materials Total	496,542	125,000	131,410	100,402	-24,598	-19.68%
53 - Capital Outlay Total	0	100,000	0	0	-100,000	-100.00%
2031000000 - Server Total	3,618,670	2,178,974	4,511,706	3,756,146	1,577,172	72.38%
2032000000 - Help Desk						
50 - Personnel Costs Total	735,318	890,357	757,543	936,872	46,515	5.22%
51 - Contractual Services Total	170,012	156,306	74,969	498,339	342,033	218.82%
52 - Supplies and Materials Total	533,723	1,802,000	764,747	1,352,208	-449,792	-24.96%
53 - Capital Outlay Total	18,344	0	0	0	0	N/A
58 - Expense Other Total	14,041	8,818	10,515	13,331	4,513	51.18%
2032000000 - Help Desk Total	1,471,438	2,857,481	1,607,774	2,800,750	-56,731	-1.99%
2040000000 - Telephone Contingency						
58 - Expense Other Total	5,608	200,000	6,649	0	-200,000	-100.00%
2040000000 - Telephone Contingency Total	5,608	200,000	6,649	0	-200,000	-100.00%

22 - Technology & Communications Fund						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2041000000 - WAN						
50 - Personnel Costs Total	279,443	288,118	522,327	311,882	23,764	8.25%
51 - Contractual Services Total	899,526	666,018	810,933	703,640	37,622	5.65%
52 - Supplies and Materials Total	1,269,517	1,117,008	955,544	530,600	-586,408	-52.50%
53 - Capital Outlay Total	0	100,000	0	0	-100,000	-100.00%
58 - Expense Other Total	713	2,835	383	2,824	-11	-0.39%
69 - Operating Transfers Total	0	575,000	575,000	575,000	0	0.00%
2041000000 - WAN Total	2,449,199	2,748,979	2,864,187	2,123,946	-625,033	-22.74%
2042000000 - Radio Maintenance						
50 - Personnel Costs Total	475,555	664,419	595,618	600,088	-64,331	-9.68%
51 - Contractual Services Total	2,752,677	2,762,012	3,281,198	2,737,609	-24,403	-0.88%
52 - Supplies and Materials Total	123,593	706,750	113,391	124,000	-582,750	-82.45%
53 - Capital Outlay Total	49,286	0	0	0	0	N/A
58 - Expense Other Total	12,794	10,427	10,354	11,114	687	6.59%
2042000000 - Radio Maintenance Total	3,413,905	4,143,608	4,000,561	3,472,811	-670,797	-16.19%
2043000000 - Telephone					,	
50 - Personnel Costs Total	362,307	372,562	355,827	394,461	21,899	5.88%
51 - Contractual Services Total	1,212,545	1,542,087	1,254,917	1,239,338	-302,749	-19.63%
52 - Supplies and Materials Total	14,270	75,450	26,062	12,800	-62,650	-83.04%
58 - Expense Other Total	14,016	16,479	18,786	17,171	692	4.20%
2043000000 - Telephone Total	1,603,138	2,006,578	1,655,592	1,663,770	-342,808	-17.08%
2060000000 - SAP Group						
50 - Personnel Costs Total	1,353,552	1,472,276	1,379,253	1,511,953	39,677	2.69%
51 - Contractual Services Total	1,021,265	1,243,668	1,236,604	1,033,276	-210,392	-16.92%
52 - Supplies and Materials Total	3,334	0	735	1,000	1,000	N/A
2060000000 - SAP Group Total	2,378,151	2,715,944	2,616,592	2,546,229	-169,715	-6.25%
2070000000 - Broadband						
50 - Personnel Costs Total	0	0	0	0	0	N/A

22 - Technology & Communications Fund						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2070000000 - Broadband Total	0	0	0	0	0	N/A
22 - Technology & Communications Fund Total	22,915,774	24,571,055	24,500,000	25,431,082	860,027	3.50%

30 - County Government BBI						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2070000000 - Broadband						
50 - Personnel Costs Total	243,196	264,761	232,826	336,577	71,816	27.12%
51 - Contractual Services Total	174,756	69,317	250,516	251,940	182,623	263.46%
52 - Supplies and Materials Total	0	240,922	50,000	50,000	-190,922	-79.25%
2070000000 - Broadband Total	417,952	575,000	533,342	638,517	63,517	11.05%
30 - County Government BBI Total	417,952	575,000	533,342	638,517	63,517	11.05%

31 - Non-County Government BBI						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2070000000 - Broadband						
50 - Personnel Costs Total	154,959	264,761	232,816	336,577	71,816	27.12%
51 - Contractual Services Total	350,924	500,000	600,000	802,500	302,500	60.50%
52 - Supplies and Materials Total	375,361	587,295	375,000	375,361	-211,934	-36.09%
69 - Operating Transfers Total	0	26,425	26,425	30,200	3,775	14.29%
2070000000 - Broadband Total	881,244	1,378,481	1,234,241	1,544,638	166,157	12.05%
31 - Non-County Government BBI Total	881,244	1,378,481	1,234,241	1,544,638	166,157	12.05%

32 - Private Sector BBI						
	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
2070000000 - Broadband						
50 - Personnel Costs Total	77,479	132,381	116,407	168,289	35,908	27.12%
51 - Contractual Services Total	44,145	167,619	78,305	150,600	-17,019	-10.15%
52 - Supplies and Materials Total	0	200,000	0	63,297	-136,703	-68.35%
2070000000 - Broadband Total	121,624	500,000	194,712	382,186	-117,814	-23.56%
32 - Private Sector BBI Total	121,624	500,000	194,712	382,186	-117,814	-23.56%
2000 - Dept. of Technology & Communication Services Total	24,583,116	27,524,540	26,898,858	28,490,429	965,889	3.51%

Technology & Communication Services Division Detail

Division Narrative: 2050000000 - Cable Administration

Fund: General Fund

Narrative:

The Office of the Cable Administrator is responsible for cable franchise regulation in Howard County. The office administers the public access programming grants, as well as having oversight responsibility for the other community access channel.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2050000000 - Cable Administration

Fund: General Fund

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1405 - ADMIN SUPPORT TECHNICIAN I	GD	1.00	1.00
4215 - TECHNICAL SERVICES SUPERVISOR	GL	1.00	1.00
Total Positions	•	2.00	2.00

Technology & Communication Services Division Detail

Division Expenditure Detail : 2050000000 - Cable Administration

Fund: General Fund

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
100000000 - General Fund		11				
Funded Program : 99999999970000000022100 - Cable Advisory Board						
510300 - Printing	0	150	0	150	0	0.00%
510400 - Advertise Clip Svc	0	550	0	550	0	0.00%
51 - Contractual Services Total	0	700	0	700	0	0.00%
9999999970000000022100 - Cable Advisory Board Total	0	700	0	700	0	0.00%
Funded Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	140,291	140,545	124,970	147,887	7,342	5.22%
501100 - Benefits-FICA	10,651	10,752	9,476	11,314	562	5.23%
501300 - Benefits-Health Ins	21,672	25,000	25,000	28,750	3,750	15.00%
501500 - Benefits-Retirement	17,396	17,427	15,496	18,338	911	5.23%
501700 - Benefits-Worker Com	178	200	200	200	0	0.00%
50 - Personnel Costs Total	190,188	193,924	175,142	206,489	12,565	6.48%
510400 - Advertise Clip Svc	83	500	93	500	0	0.00%
513100 - Mileage	348	750	192	500	-250	-33.33%
513500 - Conf & Seminar Fees	1,381	1,800	624	2,500	700	38.89%
515900 - Other Ctrctual Svc	30,106	51,000	14,534	30,000	-21,000	-41.18%
516100 - Assistance Grants	0	4,000	0	0	-4,000	-100.00%
516820 - Assoc Member Dues	1,195	1,550	1,300	1,500	-50	-3.23%
517200 - Vehicle Insurance	0	0	0	0	0	N/A
517300 - Bld Contents Ins	22,784	24,140	24,140	31,600	7,460	30.90%
517500 - General Liab Ins	356	40	40	20	-20	-50.00%
51 - Contractual Services Total	56,253	83,780	40,923	66,620	-17,160	-20.48%
520100 - Office Supplies	66	700	498	100	-600	-85.71%
521400 - Publications	0	900	0	0	-900	-100.00%
521550 - Clng Uniform & Rel	15	0	0	0	0	N/A
52 - Supplies and Materials Total	81	1,600	498	100	-1,500	-93.75%

Technology & Communication Services Division Detail

Division Expenditure Detail: 2050000000 - Cable Administration

Fund: General Fund

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
1000000000 - General Fund						
Funded Program : 99999999999999999900 - Administration						
581097 - Indirect Cost Conv	0	0	0	97	97	N/A
58 - Expense Other Total	0	0	0	97	97	N/A
99999999999999999900 - Administration Total	246,522	279,304	216,563	273,306	-5,998	-2.15%
1000000000 - General Fund Total	246,522	280,004	216,563	274,006	-5,998	-2.14%
2050000000 - Cable Administration Total	246,522	280,004	216,563	274,006	-5,998	-2.14%

Technology & Communication Services Division Detail

Division Narrative: 2050000000 - Cable Administration

Fund: Grants Fund

Narrative:

The PEG/iNET Grant has been set up to designate PEG/iNET (Public Education and Government Programming/Institutional Network) fees received from Verizon, Comcast, and Ellicott City Cable as grant funds. This allows any unexpended appropriations to carry over to the following fiscal year, and disallows the monies received from reverting to the county general fund as per FCC regulations. The funds will be used to purchase optical switches that pass video traffic for PEG related programming, and equipment to enhance the video recording and distribution of the programming in the Banneker Room. The grant was moved from Administration (Cost Center 2000000000) to the more appropriate Cost Center in FY16.

Technology & Communication Services Division Detail

Division Expenditure Detail : 2050000000 - Cable Administration

Fund: Grants Fund

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
260000000 - Grants-External						
Funded Program : 9999999994000000012500 - PEG INET Grant FY14						
515900 - Other Ctrctual Svc	0	70,000	70,000	70,000	0	0.00%
51 - Contractual Services Total	0	70,000	70,000	70,000	0	0.00%
520200 - Data Proc Eq & Sup	0	56,000	56,000	56,000	0	0.00%
52 - Supplies and Materials Total	0	56,000	56,000	56,000	0	0.00%
530500 - Capital-Equip	0	94,000	94,000	94,000	0	0.00%
53 - Capital Outlay Total	0	94,000	94,000	94,000	0	0.00%
9999999994000000012500 - PEG INET Grant FY14 Total	0	220,000	220,000	220,000	0	0.00%
2600000000 - Grants-External Total	0	220,000	220,000	220,000	0	0.00%
2050000000 - Cable Administration Total	0	220,000	220,000	220,000	0	0.00%

Technology & Communication Services Division Detail

Division Narrative: 200000000 - Administration

Fund: Technology & Communications Fund

Narrative:

The Administration Division (Director's Office) provides management, administrative assistance and operational direction to accomplish the various responsibilities of the Department of Technology and Communication Services.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2000000000 - Administration

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1301 - ADMINISTRATIVE ANALYST I	GI	1.00	1.00
1407 - ADMINISTRATIVE SUPPORT TECHNICIAN II	GE	1.00	1.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	3.00	2.00
4217 - TECHNICAL SERVICES MANAGER I	GM	1.00	0.00
4219 - TECHNICAL SERVICES MANAGER II	GN	1.00	2.00
4221 - DEPUTY DIRECTOR, TECHNOLOGY & COMMUNICATION	GO	1.00	1.00
4223 - DIRECTOR, TECHNOLOGY & COMMUNICATION	GS	1.00	1.00
9521 - BUILDINGS CONTROL TECH	H9	0.00	1.00
Total Positions	·	9.00	9.00

Technology & Communication Services Division Detail

Division Expenditure Detail : 200000000 - Administration

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 9999999999999999999900 - Administra	ition					
500100 - Salary-Regular	756,649	809,946	736,687	945,032	135,086	16.68%
Added funding for Cyber Security Technician. PC	N 002067 to be moved from BA 2023	, re-classed from 4219	9-N to 4217-M and bu	udgeted at step 10.		
500900 - Salary-Overtime	656	0	3,412	0	0	N/A
501100 - Benefits-FICA	52,133	54,680	45,964	65,170	10,490	19.18%
501300 - Benefits-Health Ins	65,016	100,000	100,000	129,375	29,375	29.38%
501500 - Benefits-Retirement	93,221	100,434	89,203	117,183	16,749	16.68%
50 - Personnel Costs Total	967,675	1,065,060	975,266	1,256,760	191,700	18.00%
510220 - Network Services Ex	1,045	0	100	1,045	1,045	N/A
510400 - Advertise Clip Svc	0	2,000	0	0	-2,000	-100.00%
510500 - Copier Charges	0	5,000	5,000	13,526	8,526	170.52%
513100 - Mileage	0	1,250	532	200	-1,050	-84.00%
513110 - Ground Transport	1,556	1,250	761	1,600	350	28.00%
513200 - Lodging	2,643	10,000	1,285	2,750	-7,250	-72.50%
513300 - Meals	1,258	3,500	1,923	1,500	-2,000	-57.14%
513500 - Conf & Seminar Fees	1,417	10,000	8,226	10,000	0	0.00%
513900 - Other Travel Exp	336	5,000	1,068	500	-4,500	-90.00%
515900 - Other Ctrctual Svc	92,599	175,000	181,976	115,000	-60,000	-34.29%
515950 - Training Services	54	1,000	397	300	-700	-70.00%
516820 - Assoc Member Dues	130	5,000	0	0	-5,000	-100.00%
517200 - Vehicle Insurance	7,430	6,170	6,170	6,170	0	0.00%
51 - Contractual Services Total	108,468	225,170	207,438	152,591	-72,579	-32.23%
520100 - Office Supplies	5,264	15,000	10,821	5,000	-10,000	-66.67%
520200 - Data Proc Eq & Sup	1,006	0	5,889	600	600	N/A
521550 - Clng Uniform & Rel	722	0	0	0	0	N/A
52 - Supplies and Materials Total	6,992	15,000	16,710	5,600	-9,400	-62.67%
581050 - Dir Cost Conv-Veh	10,241	8,111	1,157	8,219	108	1.33%

Technology & Communication Services Division Detail

Division Expenditure Detail: 200000000 - Administration

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
589900 - Other Expenses	0	0	0	581,250	581,250	N/A
DTCS Contingency Budget		,	'	·		
58 - Expense Other Total	10,241	8,111	1,157	589,469	581,358	7167.53%
695000 - Trans Out-Bud-Other	489,909	0	0	0	0	N/A
69 - Operating Transfers Total	489,909	0	0	0	0	N/A
99999999999999999900 - Administration Total	1,583,285	1,313,341	1,200,571	2,004,420	691,079	52.62%
6030000000 - IS-Info Sys-Control Total	1,583,285	1,313,341	1,200,571	2,004,420	691,079	52.62%
6030060000 - IS-Radio & Equipment						
Funded Program : 99999999999999999900 - Administration						
513900 - Other Travel Exp	59	0	0	0	0	N/A
51 - Contractual Services Total	59	0	0	0	0	N/A
999999999999999999900 - Administration Total	59	0	0	0	0	N/A
6030060000 - IS-Radio & Equipment Total	59	0	0	0	0	N/A
200000000 - Administration Total	1,583,344	1,313,341	1,200,571	2,004,420	691,079	52.62%

Technology & Communication Services Division Detail

Division Narrative: 2010000000 - Systems Development

Fund: Technology & Communications Fund

Narrative :

The Development Services Division is responsible for the planning, development, procurement and implementation of applications for county agencies.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2010000000 - Systems Development

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	3.00	3.00
4217 - TECHNICAL SERVICES MANAGER I	GM	4.00	3.00
Total Positions	·	8.00	7.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2010000000 - Systems Development

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
0000000 - IS-Info Sys-Control						
ded Program : 999999999999999999900 - Administra	tion					
500100 - Salary-Regular	648,913	672,952	608,696	700,485	27,533	4.09%
501100 - Benefits-FICA	48,636	51,482	45,545	53,589	2,107	4.09%
501300 - Benefits-Health Ins	75,852	87,500	87,500	100,625	13,125	15.00%
501500 - Benefits-Retirement	80,292	83,447	75,078	86,860	3,413	4.09%
501700 - Benefits-Worker Com	8,010	8,010	8,010	8,800	790	9.86%
501800 - Benefits-Tuition Re	1,500	0	0	0	0	N/A
50 - Personnel Costs Total	863,203	903,391	824,829	950,359	46,968	5.20%
510200 - Telecomm Wired	205,642	114,837	114,837	94,809	-20,028	-17.44%
510220 - Network Services Ex	8,150	0	0	0	0	N/A
510300 - Printing	0	1,500	0	0	-1,500	-100.00%
510500 - Copier Charges	1,393	1,305	1,305	6,005	4,700	360.15%
511900 - Software Maintenanc	81,224	32,500	89,972	102,090	69,590	214.12%
DNN County Website \$20,000; DNN Web Hosting \$37,550	\$\$9,600; DBNN County Council Webs	site\$22,400; Server H	osting HO Co Web \$	13,000; COGNOS		
513100 - Mileage	266	3,000	272	300	-2,700	-90.00%
513200 - Lodging	0	1,000	0	0	-1,000	-100.00%
513300 - Meals	0	300	316	300	0	0.00%
513500 - Conf & Seminar Fees	0	1,050	0	0	-1,050	-100.00%
in order to keep current on ever-changing technolo run save money county-wide, training should be er			est technologies that	would in the long		
515900 - Other Ctrctual Svc	84,180	200,000	167,434	100,000	-100,000	-50.00%
Office 365 Consulting, et al; Planet Tech consulting	g to augment staffing and support add	ition of growing projec	ets involving developi	ment		
515950 - Training Services	0	10,000	0	0	-10,000	-100.00%
Please see explanation in Conf and Sem Fees (G	L 513500 above)					
516820 - Assoc Member Dues	0	1,000	0	0	-1,000	-100.00%
517500 - General Liab Ins	2,670	3,490	3,490	2,190	-1,300	-37.25%
51 - Contractual Services Total	383,525	369,982	377,626	305,694	-64,288	-17.38%

Technology & Communication Services Division Detail

Division Expenditure Detail: 2010000000 - Systems Development

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
520200 - Data Proc Eq & Sup	100	3,000	280	0	-3,000	-100.00%
52 - Supplies and Materials Total	100	3,000	280	0	-3,000	-100.00%
999999999999999999900 - Administration Total	1,246,828	1,276,373	1,202,735	1,256,053	-20,320	-1.59%
6030000000 - IS-Info Sys-Control Total	1,246,828	1,276,373	1,202,735	1,256,053	-20,320	-1.59%
2010000000 - Systems Development Total	1,246,828	1,276,373	1,202,735	1,256,053	-20,320	-1.59%

Technology & Communication Services Division Detail

Division Narrative: 2011000000 - Project Management

Fund: Technology & Communications Fund

Narrative:

The Project Management Group serves as the Department of Technology's primary resource for project management knowledge, including four process groups: Initiation, Planning, Executing, and Closing. Within each process group the following knowledge areas are applied: Project Integration Management, Scope Management, Time Management, Cost Management, Quality Management, Human Resource Management, Communications Management, Risk Management, and Procurement Management. This group's goal is to produce greater efficiencies within the Department of Technology, and deliver projects on time, within budget and scope.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2011000000 - Project Management

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	1.00	1.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	2.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	3.00	4.00
4217 - TECHNICAL SERVICES MANAGER I	GM	3.00	6.00
4219 - TECHNICAL SERVICES MANAGER II	GN	1.00	1.00
Total Positions		9.00	14.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2011000000 - Project Management

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
00000 - IS-Info Sys-Control						
d Program : 99999999999999999999 - Administration						
500100 - Salary-Regular	721,678	728,998	933,344	1,408,302	679,304	93.189
Added PCN 002085 (Svc Now Mgr) & PCN 013265 (SCCN (Step 15) & 1 Business Analyst 4213-L (Step 15)	Subject Matter Expert) in FY	17. Includes 3 New E	Effort Requests: 2 Sr	⁻ PM's 4217-M		
500190 - Salary-Other	0	0	0	145,132	145,132	N/A
501100 - Benefits-FICA	54,266	55,768	70,348	116,467	60,699	108.84%
501300 - Benefits-Health Ins	75,852	100,000	100,000	201,250	101,250	101.25%
501500 - Benefits-Retirement	85,450	90,395	101,301	174,629	84,234	93.18%
50 - Personnel Costs Total	937,246	975,161	1,204,993	2,045,780	1,070,619	109.79%
510200 - Telecomm Wired	4,734	1,299	1,299	1,072	-227	-17.47%
510500 - Copier Charges	8,984	8,418	8,418	13,052	4,634	55.05%
513100 - Mileage	1,870	500	980	2,000	1,500	300.00%
513110 - Ground Transport	485	0	1,060	1,000	1,000	N/A
513120 - Parking Fees	0	0	0	0	0	N/A
513200 - Lodging	0	0	7,871	6,000	6,000	N/A
Service Now Conference; 5 PMs	,				,	
513300 - Meals	0	0	1,520	2,000	2,000	N/A
Service Now Conference; 5 PMs						
513500 - Conf & Seminar Fees	0	0	0	37,500	37,500	N/A
Service Now conference; 5PMs @3,500 ea Project Mgmt (Classes, 5 PMS @ \$4,000 ea					
513700 - Out-of-State Travel	0	0	0	3,000	3,000	N/A
Service Now Conf; 5 PMS air fare est at \$600 ea	,				,	
513900 - Other Travel Exp	0	0	1,095	0	0	N/A
515900 - Other Ctrctual Svc	942,359	500,000	650,000	400,447	-99,553	-19.91%
Projects continue to grow in size, volume and scope and as department to support the entire infrastructure of projects c		crease to keep pace v	vith what is being ask	ked of the		
515950 - Training Services	0	15,000	11,018	50,000	35,000	233.33%

Technology & Communication Services Division Detail

Division Expenditure Detail: 2011000000 - Project Management

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
603000000 - IS-Info Sys-Control						
Funded Program : 999999999999999999 - Administration						
516820 - Assoc Member Dues	348	500	198	1,000	500	100.00%
4 PMPs @ \$250 ea						
51 - Contractual Services Total	958,780	525,717	683,459	517,071	-8,646	-1.64%
520200 - Data Proc Eq & Sup	6,500	0	0	6,500	6,500	N/A
misc items needed for projects						
52 - Supplies and Materials Total	6,500	0	0	6,500	6,500	N/A
999999999999999999900 - Administration Total	1,902,526	1,500,878	1,888,452	2,569,351	1,068,473	71.19%
6030000000 - IS-Info Sys-Control Total	1,902,526	1,500,878	1,888,452	2,569,351	1,068,473	71.19%
2011000000 - Project Management Total	1,902,526	1,500,878	1,888,452	2,569,351	1,068,473	71.19%

Technology & Communication Services Division Detail

Division Narrative: 2021000000 - Public Safety

Fund: Technology & Communications Fund

Narrative:

The Public Safety Division manages databases and coordinates technology needs for all public safety agencies county-wide. This includes purchasing and maintaining software, developing reports, responding to adhoc requests for data, configuring and maintaining hardware, and providing quick solutions to issues affecting the performance of the computer systems used by the public safety and emergency management agencies.

The main focus of this division is to support the Dispatch Center (911) and the Emergency Operations Center (EOC).

Technology & Communication Services Division Detail

Divison Personnel Summary: 2021000000 - Public Safety

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	1.00	1.00
4217 - TECHNICAL SERVICES MANAGER I	GM	2.00	2.00
Total Positions		4.00	4.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2021000000 - Public Safety

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	375,738	406,981	307,382	387,980	-19,001	-4.67%
500900 - Salary-Overtime	70	0	0	0	0	N/A
501100 - Benefits-FICA	28,398	31,010	22,903	29,680	-1,330	-4.29%
501300 - Benefits-Health Ins	43,344	50,000	50,000	57,500	7,500	15.00%
501500 - Benefits-Retirement	30,164	50,465	24,565	48,110	-2,355	-4.67%
50 - Personnel Costs Total	477,714	538,456	404,850	523,270	-15,186	-2.82%
510200 - Telecomm Wired	6,301	1,826	9,830	1,508	-318	-17.42%
511900 - Software Maintenanc	274,444	350,000	343,948	300,000	-50,000	-14.29%
additonal WEB RMS						
513100 - Mileage	993	3,000	610	1,000	-2,000	-66.67%
513110 - Ground Transport	0	0	111	0	0	N/A
513200 - Lodging	0	2,500	1,505	2,000	-500	-20.00%
Lodging is required for additional training requested FY 18					,	
513500 - Conf & Seminar Fees	1,432	3,000	0	1,500	-1,500	-50.00%
515900 - Other Ctrctual Svc	6,718	4,000	10,568	6,800	2,800	70.00%
515950 - Training Services	0	16,000	65	12,000	-4,000	-25.00%
Vsphere \$4,000; Cad Admin \$3,000; Mobile Public Safety \$1,500;	Hexagon Training (\$7	700 per 5 ppl) \$3,500	_		,	
51 - Contractual Services Total	289,888	380,326	366,637	324,808	-55,518	-14.60%
520200 - Data Proc Eq & Sup	0	0	2,016	0	0	N/A
52 - Supplies and Materials Total	0	0	2,016	0	0	N/A
999999999999999999900 - Administration Total	767,602	918,782	773,503	848,078	-70,704	-7.70%
6030000000 - IS-Info Sys-Control Total	767,602	918,782	773,503	848,078	-70,704	-7.70%
2021000000 - Public Safety Total	767,602	918,782	773,503	848,078	-70,704	-7.70%

Technology & Communication Services Division Detail

Division Narrative: 2022000000 - Records Management

Fund: Technology & Communications Fund

Narrative:

The Records Management Division provides assistance and guidance to County agencies in setting Records Management Policy. They work with the departments in creating, maintaining and auditing records retention schedules. Departmental schedules are submitted to the State of Maryland for approval.

The Division is responsible for scanning and electronic storage of paper County records and coordinates storage and retrieval of paper documents with an offsite repository. The division also trains and supports users in using the document management system that stores and retrieves records.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2022000000 - Records Management

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1403 - OFFICE ASSISTANT II	GC	2.00	2.00
1407 - ADMINISTRATIVE SUPPORT TECHNICIAN II	GE	3.00	3.00
1411 - ADMINISTRATIVE AIDE	GG	1.00	1.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	2.00	2.00
Total Positions		9.00	9.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2022000000 - Records Management

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 999999999999999999900 - Administration						
500100 - Salary-Regular	357,546	395,072	367,343	418,249	23,177	5.87%
501100 - Benefits-FICA	26,959	30,224	27,761	31,995	1,771	5.86%
501300 - Benefits-Health Ins	86,688	100,000	100,000	115,000	15,000	15.00%
501500 - Benefits-Retirement	44,277	48,989	45,465	51,861	2,872	5.86%
50 - Personnel Costs Total	515,470	574,285	540,569	617,105	42,820	7.46%
510200 - Telecomm Wired	880	491	491	405	-86	-17.52%
510500 - Copier Charges	1,744	1,634	1,634	1,833	199	12.18%
511310 - Radio Maintenance	678	726	726	494	-232	-31.96%
513100 - Mileage	0	5,000	5,000	500	-4,500	-90.00%
513200 - Lodging	0	3,500	3,000	1,000	-2,500	-71.43%
513300 - Meals	0	700	0	500	-200	-28.57%
513500 - Conf & Seminar Fees	895	3,000	1,194	1,500	-1,500	-50.00%
513900 - Other Travel Exp	0	1,000	0	0	-1,000	-100.00%
515900 - Other Ctrctual Svc	276,387	285,000	285,000	309,000	24,000	8.42%
\$90,000 Tier 3 RIM Support; RIM Maint (now going from Cap F	Proj to Maint) \$184,000; K	ofax support \$35,000				
515950 - Training Services	0	4,000	4,000	2,000	-2,000	-50.00%
516820 - Assoc Member Dues	359	500	280	500	0	0.00%
51 - Contractual Services Total	280,943	305,551	301,325	317,732	12,181	3.99%
520100 - Office Supplies	1,349	10,000	8,000	1,500	-8,500	-85.00%
520200 - Data Proc Eq & Sup	15,608	1,500	0	0	-1,500	-100.00%
520350 - Textbooks	0	100	0	0	-100	-100.00%
521400 - Publications	0	3,000	0	0	-3,000	-100.00%
52 - Supplies and Materials Total	16,957	14,600	8,000	1,500	-13,100	-89.73%
999999999999999999900 - Administration Total	813,370	894,436	849,894	936,337	41,901	4.68%
6030000000 - IS-Info Sys-Control Total	813,370	894,436	849,894	936,337	41,901	4.68%
2022000000 - Records Management Total	813,370	894,436	849,894	936,337	41,901	4.68%

Technology & Communication Services Division Detail

Division Narrative: 2023000000 - GIS

Fund: Technology & Communications Fund

Narrative:

The Geographic Information System (GIS) Division manages and coordinates GIS technology County-wide. This includes purchasing and maintaining key data layers, such as property boundaries, aerial and oblique photography, topography and planimetric features such as buildings, roads, etc. GIS also coordinates procedures and guidelines related to map production, data analysis, software selection and spatial data exchange between client departments. GIS tools and data layers are available to all county employees through a variety of data distribution avenues. These include desktop client software and web browser based mapping applications. Maps, data and applications are also available to the public through the mapping pages of the county's web site.

The GIS Division continues to create and maintain various web mapping applications using Open Source, and free software to replace public and internal mapping applications. GIS is working with other Technology and Communications developers in creating new mobile applications as well as mobile friendly versions of existing mapping applications. One application in development allows citizens to photograph and report issues to the county. This photos and reports are routed to existing county systems and should improve the existing processes.

GIS will implement new web mapping applications and services for the Department of Licensing and Permit's upcoming map based permits application.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2023000000 - GIS

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4203 - TECHNICAL SERVICES SUPPORT TECH II	GG	3.00	3.00
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	3.00	3.00
4219 - TECHNICAL SERVICES MANAGER II	GN	1.00	0.00
Total Positions		8.00	7.00

Technology & Communication Services Division Detail

Division Expenditure Detail : 2023000000 - GIS

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
0000000 - IS-Info Sys-Control						
nded Program : 999999999999999999900 - Administrat	tion					
500100 - Salary-Regular	470,340	457,662	407,550	465,125	7,463	1.63%
500190 - Salary-Other	0	0	0	7,800	7,800	N/A
501100 - Benefits-FICA	35,549	35,012	30,575	36,179	1,167	3.33%
501300 - Benefits-Health Ins	75,852	75,000	75,000	86,250	11,250	15.00%
501500 - Benefits-Retirement	47,949	56,750	40,272	57,676	926	1.63%
50 - Personnel Costs Total	629,690	624,424	553,397	653,030	28,606	4.58%
510200 - Telecomm Wired	3,584	2,001	2,001	1,652	-349	-17.44%
511500 - Ind & Inst Eq Maint	0	86,000	0	0	-86,000	-100.00%
511900 - Software Maintenanc	51,559	20,000	21,525	127,000	107,000	535.00%
99 iOS developer, 1,000 GeoExpress Support Ren Spatial. Pitney	newal (1 yr); 74,000 Pictometry ;Bowes	s 1,980; ESRI 26,504;	SeeClickFix 18,000	5,000 Boundless		
513100 - Mileage	0	15,000	69	100	-14,900	-99.33%
513110 - Ground Transport	58	50	0	0	-50	-100.00%
513200 - Lodging	560	1,750	0	0	-1,750	-100.00%
513300 - Meals	57	300	0	0	-300	-100.00%
513500 - Conf & Seminar Fees	388	10,000	567	0	-10,000	-100.00%
515900 - Other Ctrctual Svc	344,080	140,000	168,160	140,000	0	0.00%
FY 16 contained coding error of approx \$252,600 v consists of Mapbox \$700; Maptiler \$600; Apple iOS conjunction with the State for building outlines alor	S Programmer \$100; Aerial Imagery \$	75,000; GeoExpress \$	\$1,000, and \$50,000			
515950 - Training Services	1,790	7,500	15,332	7,500	0	0.00%
516820 - Assoc Member Dues	0	125	400	0	-125	-100.00%
51 - Contractual Services Total	402,076	282,726	208,054	276,252	-6,474	-2.29%
520100 - Office Supplies	672	3,500	0	700	-2,800	-80.00%
520200 - Data Proc Eq & Sup	0	16,000	0	0	-16,000	-100.00%
520350 - Textbooks	0	500	0	0	-500	-100.00%
52 - Supplies and Materials Total	672	20,000	0	700	-19,300	-96.50%

Technology & Communication Services Division Detail

Division Expenditure Detail: 2023000000 - GIS

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 9999999999999999900 - Administration						
581059 - Dir Cost Conv-GIS	112,591	126,585	126,585	22,774	-103,811	-82.01%
58 - Expense Other Total	112,591	131,004	128,806	22,774	-108,230	-82.62%
999999999999999999900 - Administration Total	1,145,029	1,058,154	890,257	952,756	-105,398	-9.96%
6030000000 - IS-Info Sys-Control Total	1,145,029	1,058,154	890,257	952,756	-105,398	-9.96%
2023000000 - GIS Total	1,145,029	1,058,154	890,257	952,756	-105,398	-9.96%

Technology & Communication Services Division Detail

Division Narrative: 2030000000 - Special Projects

Fund: Technology & Communications Fund

Narrative :

This budget center supports the PC and Network areas of the Technology & Communication Services Department. Costs for the county's copier leasing are budgeted here.

Fiscal 2018 Operating Budget Detail Backup No Division SBFS exists for this division

Technology & Communication Services Division Detail

Division Expenditure Detail: 2030000000 - Special Projects

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
501300 - Benefits-Health Ins	10,836	0	0	0	0	N/A
50 - Personnel Costs Total	10,836	0	0	0	0	N/A
510200 - Telecomm Wired	943	527	527	435	-92	-17.46%
513100 - Mileage	0	1,500	0	0	-1,500	-100.00%
515900 - Other Ctrctual Svc	176	0	0	0	0	N/A
515950 - Training Services	6,870	4,000	0	0	-4,000	-100.00%
516820 - Assoc Member Dues	0	500	0	0	-500	-100.00%
518020 - Rental-Office Equip	498,141	431,000	431,000	500,000	69,000	16.01%
copiers usage is increasing, particularly with color copies costing	several times as much	as black and white				
51 - Contractual Services Total	506,130	437,527	431,527	500,435	62,908	14.38%
520200 - Data Proc Eq & Sup	0	20,000	0	0	-20,000	-100.00%
copier supplies						
52 - Supplies and Materials Total	0	20,000	0	0	-20,000	-100.00%
530500 - Capital-Equip	0	300,000	0	0	-300,000	-100.00%
as offices are adding and expanding, the need for additional cop	iers is increasing					
53 - Capital Outlay Total	0	300,000	0	0	-300,000	-100.00%
999999999999999999900 - Administration Total	516,966	757,527	431,527	500,435	-257,092	-33.94%
6030000000 - IS-Info Sys-Control Total	516,966	757,527	431,527	500,435	-257,092	-33.94%
2030000000 - Special Projects Total	516,966	757,527	431,527	500,435	-257,092	-33.94%

Technology & Communication Services Division Detail

Division Narrative: 2031000000 - Server **Fund**: Technology & Communications Fund

Narrative :

This area supports the county's servers. The maintenance for server software is budgeted here.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2031000000 - Server

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	2.00	2.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	4.00	4.00
4217 - TECHNICAL SERVICES MANAGER I	GM	2.00	1.00
4219 - TECHNICAL SERVICES MANAGER II	GN	1.00	1.00
Total Positions		10.00	9.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2031000000 - Server

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
00000 - IS-Info Sys-Control						
ed Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	665,993	672,066	674,005	702,797	30,731	4.57%
501100 - Benefits-FICA	49,562	51,123	50,046	53,580	2,457	4.81%
501300 - Benefits-Health Ins	75,852	87,500	87,500	100,625	13,125	15.00%
501500 - Benefits-Retirement	76,207	83,336	83,412	87,147	3,811	4.57%
50 - Personnel Costs Total	867,614	894,025	894,963	944,149	50,124	5.61%
510200 - Telecomm Wired	5,281	2,949	2,949	2,435	-514	-17.43%
510220 - Network Services Ex	30,418	0	141,575	30,000	30,000	N/A
511900 - Software Maintenanc	1,749,666	970,000	2,825,594	2,320,000	1,350,000	139.18%
COnference Room booking \$7,000						
Windows Mgmt Suite \$92,000; Foglight Server Monitorin \$100,000, Citrix Netscaler \$3,000; Recovery Manager A						
3.7.7						
513100 - Mileage	57	2,000	0	60	-1,940	-97.00%
513100 - Mileage 513110 - Ground Transport	519	0	759	600	600	N/A
513100 - Mileage						
513100 - Mileage 513110 - Ground Transport	519	0	759	600	600	N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging	519 767	0	759 1,107	600 1,000	600 1,000	N/A N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals	519 767 42	0 0 0	759 1,107 276	600 1,000 300	600 1,000 300	N/A N/A N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees	519 767 42 1,185 465,107 assist with initiatives as current s	0 0 0 0 0 60,000	759 1,107 276 0 512,773	600 1,000 300 1,200 350,000	600 1,000 300 1,200	N/A N/A N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a	519 767 42 1,185 465,107 assist with initiatives as current s	0 0 0 0 0 60,000	759 1,107 276 0 512,773	600 1,000 300 1,200 350,000	600 1,000 300 1,200	N/A N/A N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timeling	519 767 42 1,185 465,107 assist with initiatives as current snes expected. 1,472	0 0 0 0 60,000 taff is saturated and de	759 1,107 276 0 512,773 pes not have bandwi	1,000 300 1,200 350,000 dth to support,	600 1,000 300 1,200 290,000	N/A N/A N/A N/A 483.33%
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timelin 515950 - Training Services	519 767 42 1,185 465,107 assist with initiatives as current snes expected. 1,472	0 0 0 0 60,000 taff is saturated and de	759 1,107 276 0 512,773 pes not have bandwi	1,000 300 1,200 350,000 dth to support,	600 1,000 300 1,200 290,000	N/A N/A N/A N/A 483.33%
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timelin 515950 - Training Services to support new initiatives such as O365, SNAP, One Co	519 767 42 1,185 465,107 assist with initiatives as current snes expected. 1,472	0 0 0 0 60,000 taff is saturated and do	759 1,107 276 0 512,773 pees not have bandwii 300	300 1,200 350,000 350,000 dth to support,	600 1,000 300 1,200 290,000	N/A N/A N/A N/A 483.33%
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timeling 515950 - Training Services to support new initiatives such as O365, SNAP, One Co	519 767 42 1,185 465,107 assist with initiatives as current snee expected. 1,472 nnect 2,254,514	0 0 0 0 60,000 taff is saturated and do 25,000	759 1,107 276 0 512,773 Des not have bandwi 300 3,485,333	600 1,000 300 1,200 350,000 dth to support, 6,000	600 1,000 300 1,200 290,000 -19,000	N/A N/A N/A N/A 483.33% -76.00%
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timelin 515950 - Training Services to support new initiatives such as O365, SNAP, One Co 51 - Contractual Services Total 520100 - Office Supplies	519 767 42 1,185 465,107 assist with initiatives as current snes expected. 1,472 annect 2,254,514 81	0 0 0 0 60,000 taff is saturated and do 25,000 1,059,949	759 1,107 276 0 512,773 pes not have bandwi 300 3,485,333 0	600 1,000 300 1,200 350,000 dth to support, 6,000 2,711,595	1,000 300 1,200 290,000 -19,000 1,651,646	N/A N/A N/A N/A 483.33% -76.00% 155.82% N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timelin 515950 - Training Services to support new initiatives such as O365, SNAP, One Co 51 - Contractual Services Total 520100 - Office Supplies 520200 - Data Proc Eq & Sup	519 767 42 1,185 465,107 assist with initiatives as current snes expected. 1,472 annect 2,254,514 81	0 0 0 0 60,000 taff is saturated and do 25,000 1,059,949	759 1,107 276 0 512,773 pes not have bandwi 300 3,485,333 0	600 1,000 300 1,200 350,000 dth to support, 6,000 2,711,595	1,000 300 1,200 290,000 -19,000 1,651,646	N/A N/A N/A N/A 483.33% -76.00% 155.82% N/A
513100 - Mileage 513110 - Ground Transport 513200 - Lodging 513300 - Meals 513500 - Conf & Seminar Fees 515900 - Other Ctrctual Svc staff augmentation for support, implementation, et al to a test, implement all new initiatives in the agressive timelin 515950 - Training Services to support new initiatives such as O365, SNAP, One Co 51 - Contractual Services Total 520100 - Office Supplies 520200 - Data Proc Eq & Sup for those items not qualified for capital projects	519 767 42 1,185 465,107 assist with initiatives as current snee expected. 1,472 nnect 2,254,514 81 114,535	0 0 0 0 60,000 taff is saturated and do 25,000 1,059,949 0	759 1,107 276 0 512,773 Des not have bandwi 300 3,485,333 0 15,590	600 1,000 300 1,200 350,000 dth to support, 6,000 2,711,595 0 15,000	1,651,646 0	N/A N/A N/A N/A A83.33% -76.00% 155.82% N/A -88.00%

Technology & Communication Services Division Detail

Division Expenditure Detail: 2031000000 - Server

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
530500 - Capital-Equip	0	100,000	0	0	-100,000	-100.00%
53 - Capital Outlay Total	0	100,000	0	0	-100,000	-100.00%
999999999999999999900 - Administration Total	3,618,670	2,178,974	4,511,706	3,756,146	1,577,172	72.38%
6030000000 - IS-Info Sys-Control Total	3,618,670	2,178,974	4,511,706	3,756,146	1,577,172	72.38%
2031000000 - Server Total	3,618,670	2,178,974	4,511,706	3,756,146	1,577,172	72.38%

Technology & Communication Services Division Detail

Division Narrative: 2032000000 - Help Desk **Fund**: Technology & Communications Fund

Narrative :

This area responds to help requests for all county agencies. Funds for pc equipment purchases and security camera maintenance for county agencies are budgeted here.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2032000000 - Help Desk

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4203 - TECHNICAL SERVICES SUPPORT TECH II	GG	1.00	1.00
4205 - TECHNICAL SERVICES SUPPORT TECH III	GH	1.00	1.00
4207 - TECHNICAL SERVICES SUPPORT SPEC I	GI	1.00	1.00
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	5.00	5.00
4215 - TECHNICAL SERVICES SUPERVISOR	GL	1.00	1.00
Total Positions		9.00	9.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2032000000 - Help Desk

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
030000000 - IS-Info Sys-Control						
unded Program : 9999999999999999999 - Administration						
500100 - Salary-Regular	522,146	647,942	525,194	672,633	24,691	3.81%
501100 - Benefits-FICA	46,758	49,569	48,573	51,457	1,888	3.81%
501300 - Benefits-Health Ins	97,524	112,500	112,500	129,375	16,875	15.00%
501500 - Benefits-Retirement	68,890	80,346	71,276	83,407	3,061	3.81%
50 - Personnel Costs Total	735,318	890,357	757,543	936,872	46,515	5.22%
510200 - Telecomm Wired	9,210	5,056	5,056	4,174	-882	-17.44%
510220 - Network Services Ex	33,145	0	46,293	35,000	35,000	N/A
510500 - Copier Charges	0	0	0	2,165	2,165	N/A
511500 - Ind & Inst Eq Maint	0	47,500	0	20,000	-27,500	-57.89%
511900 - Software Maintenanc	0	50,000	0	300,000	250,000	500.00%
SNAP licenses						
513100 - Mileage	0	4,000	859	500	-3,500	-87.50%
513200 - Lodging	0	2,000	0	0	-2,000	-100.00%
513300 - Meals	0	750	0	0	-750	-100.00%
513500 - Conf & Seminar Fees	372	0	0	500	500	N/A
515900 - Other Ctrctual Svc	126,450	14,000	21,762	130,000	116,000	828.57%
Security camera maintenance						
515950 - Training Services	40	28,000	999	5,000	-23,000	-82.14%
516820 - Assoc Member Dues	795	5,000	0	1,000	-4,000	-80.00%
51 - Contractual Services Total	170,012	156,306	74,969	498,339	342,033	218.82%
520100 - Office Supplies	2,148	2,000	3,797	2,500	500	25.00%
520200 - Data Proc Eq & Sup	519,458	1,800,000	747,365	1,334,708	-465,292	-25.85%
\$754,708 PC replacements; \$580K MDT's						
521730 - Hardware Supplies	12,117	0	13,585	15,000	15,000	N/A
52 - Supplies and Materials Total	533,723	1,802,000	764,747	1,352,208	-449,792	-24.96%
530500 - Capital-Equip	18,344	0	0	0	0	N/A
53 - Capital Outlay Total	18,344	0	0	0	0	N/A

Technology & Communication Services Division Detail

Division Expenditure Detail: 2032000000 - Help Desk

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
581050 - Dir Cost Conv-Veh	14,041	8,818	10,515	13,331	4,513	51.18%
58 - Expense Other Total	14,041	8,818	10,515	13,331	4,513	51.18%
999999999999999999900 - Administration Total	1,471,438	2,857,481	1,607,774	2,800,750	-56,731	-1.99%
6030000000 - IS-Info Sys-Control Total	1,471,438	2,857,481	1,607,774	2,800,750	-56,731	-1.99%
2032000000 - Help Desk Total	1,471,438	2,857,481	1,607,774	2,800,750	-56,731	-1.99%

Technology & Communication Services Division Detail

Division Narrative: 2040000000 - Telephone Contingency

Fund: Technology & Communications Fund

Narrative :

This budget center is for major telephone changes/moves.

Technology & Communication Services Division Detail

Division Expenditure Detail: 2040000000 - Telephone Contingency

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999970000000022500 - Telephone Services 2040						
581090 - Other Cost Conv	5,608	200,000	6,649	0	-200,000	-100.00%
58 - Expense Other Total	5,608	200,000	6,649	0	-200,000	-100.00%
9999999970000000022500 - Telephone Services 2040 Total	5,608	200,000	6,649	0	-200,000	-100.00%
6030000000 - IS-Info Sys-Control Total	5,608	200,000	6,649	0	-200,000	-100.00%
204000000 - Telephone Contingency Total	5,608	200,000	6,649	0	-200,000	-100.00%

Technology & Communication Services Division Detail

Division Narrative: 2041000000 - WAN

Fund: Technology & Communications Fund

Narrative :

This area manages the switches, routers, and monitoring systems that supply the county's wide area network. Funds for data line services are also budgeted here.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2041000000 - WAN

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	3.00	2.00
Total Positions		4.00	3.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2041000000 - WAN

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
603000000 - IS-Info Sys-Control						
Funded Program : 99999999997000000022400 - Telephone Services 2	2041					
510200 - Telecomm Wired	1,823	1,018	1,018	840	-178	-17.49%
511500 - Ind & Inst Eq Maint	178,480	275,000	161,715	180,000	-95,000	-34.55%
515900 - Other Ctrctual Svc	180	262,000	0	0	-262,000	-100.00%
51 - Contractual Services Total	180,483	538,018	162,733	180,840	-357,178	-66.39%
695000 - Trans Out-Bud-Other	0	575,000	575,000	575,000	0	0.00%
Transfer Out to HC Gov BBI Fund 7410*						
69 - Operating Transfers Total	0	575,000	575,000	575,000	0	0.00%
9999999997000000022400 - Telephone Services 2041 Total	180,483	1,113,018	737,733	755,840	-357,178	-32.09%
Funded Program : 99999999999999999999 - Administration						
500100 - Salary-Regular	228,005	208,762	424,001	223,870	15,108	7.24%
501100 - Benefits-FICA	12,090	15,970	23,152	17,126	1,156	7.24%
501300 - Benefits-Health Ins	21,672	37,500	37,500	43,125	5,625	15.00%
501500 - Benefits-Retirement	17,676	25,886	37,674	27,761	1,875	7.24%
50 - Personnel Costs Total	279,443	288,118	522,327	311,882	23,764	8.25%
510220 - Network Services Ex	294,538	0	144,711	200,000	200,000	N/A
staff augmentation because current vacancies create a saturathe necessary time required to run the infrastructure of the size			ertise required, they o	do not possess		
511900 - Software Maintenanc	127,444	0	0	28,000	28,000	N/A
Informacast (overhead paging at Fire Stations) \$5,000; Solar	winds Network Monitoring S	Software 23,000				
513100 - Mileage	1,146	2,000	1,417	1,200	-800	-40.00%
513110 - Ground Transport	1,367	0	229	1,500	1,500	N/A
513200 - Lodging	823	0	1,770	1,500	1,500	N/A
513300 - Meals	70	0	73	100	100	N/A
513500 - Conf & Seminar Fees	350	0	0	500	500	N/A
513900 - Other Travel Exp	40	0	0	0	0	N/A
515900 - Other Ctrctual Svc	293,265	100,000	500,000	290,000	190,000	190.00%
515950 - Training Services	0	25,000	0	0	-25,000	-100.00%

Technology & Communication Services Division Detail

Division Expenditure Detail: 2041000000 - WAN

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
516820 - Assoc Member Dues	0	1,000	0	0	-1,000	-100.00%
51 - Contractual Services Total	719,043	128,000	648,200	522,800	394,800	308.44%
520100 - Office Supplies	514	0	11,822	0	0	N/A
520200 - Data Proc Eq & Sup	38,839	0	480,974	38,000	38,000	N/A
521730 - Hardware Supplies	1,230,164	1,117,008	462,748	492,600	-624,408	-55.90%
Smartnet Cisco \$200,600; Cisco Managed Services \$232,000 (Se	curity OPerations Cen	ter for entire County)				
52 - Supplies and Materials Total	1,269,517	1,117,008	955,544	530,600	-586,408	-52.50%
530500 - Capital-Equip	0	100,000	0	0	-100,000	-100.00%
53 - Capital Outlay Total	0	100,000	0	0	-100,000	-100.00%
581050 - Dir Cost Conv-Veh	713	2,835	383	2,824	-11	-0.39%
58 - Expense Other Total	713	2,835	383	2,824	-11	-0.39%
999999999999999999900 - Administration Total	2,268,716	1,635,961	2,126,454	1,368,106	-267,855	-16.37%
6030000000 - IS-Info Sys-Control Total	2,449,199	2,748,979	2,864,187	2,123,946	-625,033	-22.74%
2041000000 - WAN Total	2,449,199	2,748,979	2,864,187	2,123,946	-625,033	-22.74%

Technology & Communication Services Division Detail

Division Narrative: 2042000000 - Radio Maintenance

Fund: Technology & Communications Fund

Narrative:

The Radio Maintenance Fund operates the 800 MHz Voice and Data Radio Systems, and will continue to provide radio equipment with maintenance services to all agencies of county government. The fund also provides for several types of alert pagers, 800 MHz radios both portable and mobile, batteries for portable radios, emergency sirens, microwave transport of data traffic to select county locations, in-building coverage for public safety, emerging GPS technology, and portable radios.

Funds for wireless phones and stipends are also budgeted here.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2042000000 - Radio Maintenance

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1411 - ADMINISTRATIVE AIDE	GG	1.00	1.00
1413 - ADMINISTRATIVE ASSISTANT	GI	1.00	0.00
4203 - TECHNICAL SERVICES SUPPORT TECH II	GG	3.00	3.00
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	1.00	1.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4217 - TECHNICAL SERVICES MANAGER I	GM	1.00	1.00
9521 - BUILDINGS CONTROL TECH	H9	1.00	0.00
Total Positions		9.00	7.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2042000000 - Radio Maintenance

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 9999999997000000022300 - Telephone Services 2042	2					
510210 - Telecomm Wireless	214,077	250,000	244,000	240,000	-10,000	-4.00%
515900 - Other Ctrctual Svc	697,791	625,000	599,259	615,000	-10,000	-1.60%
Stipends						
51 - Contractual Services Total	911,868	875,000	843,259	855,000	-20,000	-2.29%
9999999970000000022300 - Telephone Services 2042 Total	911,868	875,000	843,259	855,000	-20,000	-2.29%
Funded Program : 9999999999999999999 - Administration						
500100 - Salary-Regular	342,091	480,567	423,798	428,019	-52,548	-10.93%
501100 - Benefits-FICA	25,950	36,764	31,865	32,744	-4,020	-10.93%
501300 - Benefits-Health Ins	65,016	87,500	87,500	86,250	-1,250	-1.43%
501500 - Benefits-Retirement	42,498	59,588	52,455	53,075	-6,513	-10.93%
50 - Personnel Costs Total	475,555	664,419	595,618	600,088	-64,331	-9.68%
510200 - Telecomm Wired	15,930	8,896	12,774	7,344	-1,552	-17.45%
510300 - Printing	0	250	0	0	-250	-100.00%
510500 - Copier Charges	540	506	506	1,055	549	108.50%
511400 - Telephone Maint	0	2,500	0	0	-2,500	-100.00%
511500 - Ind & Inst Eq Maint	1,807,079	1,850,000	2,421,716	1,850,000	0	0.00%
513100 - Mileage	366	3,000	0	400	-2,600	-86.67%
513300 - Meals	0	500	0	0	-500	-100.00%
513500 - Conf & Seminar Fees	0	300	0	0	-300	-100.00%
515900 - Other Ctrctual Svc	14,135	10,000	0	20,000	10,000	100.00%
515950 - Training Services	0	8,000	33	0	-8,000	-100.00%
516820 - Assoc Member Dues	0	150	0	0	-150	-100.00%
517300 - Bld Contents Ins	2,759	2,910	2,910	3,810	900	30.93%
51 - Contractual Services Total	1,840,809	1,887,012	2,437,939	1,882,609	-4,403	-0.23%
520100 - Office Supplies	3,405	750	2,260	3,400	2,650	353.33%
520200 - Data Proc Eq & Sup	27,078	1,000	0	28,000	27,000	2700.00%
520900 - Safety Eq & Sup	68,270	550,000	109,417	70,000	-480,000	-87.27%
521200 - Shop Ind Eq Sup	22,648	0	0	20,000	20,000	N/A

Technology & Communication Services Division Detail

Division Expenditure Detail: 2042000000 - Radio Maintenance

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
521550 - Clng Uniform & Rel	0	250	0	0	-250	-100.00%
521720 - Household Supplies	99	1,500	191	100	-1,400	-93.33%
521730 - Hardware Supplies	1,170	1,500	158	1,500	0	0.00%
522190 - Other Veh Eq & Sup	923	1,750	1,365	1,000	-750	-42.86%
526020 - Inv-Data Eq & Sup	0	150,000	0	0	-150,000	-100.00%
52 - Supplies and Materials Total	123,593	706,750	113,391	124,000	-582,750	-82.45%
530500 - Capital-Equip	49,286	0	0	0	0	N/A
53 - Capital Outlay Total	49,286	0	0	0	0	N/A
581050 - Dir Cost Conv-Veh	12,794	10,427	10,354	11,114	687	6.59%
58 - Expense Other Total	12,794	10,427	10,354	11,114	687	6.59%
999999999999999999900 - Administration Total	2,502,037	3,268,608	3,157,302	2,617,811	-650,797	-19.91%
6030000000 - IS-Info Sys-Control Total	3,413,905	4,143,608	4,000,561	3,472,811	-670,797	-16.19%
2042000000 - Radio Maintenance Total	3,413,905	4,143,608	4,000,561	3,472,811	-670,797	-16.19%

Technology & Communication Services Division Detail

Division Narrative: 2043000000 - Telephone **Fund**: Technology & Communications Fund

Narrative:

The Communication Services division provides telephone and computer wiring services to all agencies of the county government. This area provides technical support for the following technologies:

Voice Over Internet Protocol (VoIP) – This technology will allow the county to better utilize the existing data network by transmitting voice calls over that network.

Transparent Land Service (TLS) is being deployed by Verizon to the following areas: Gateway, Ligon Building, Dorsey, Alpha Center, Detention Center, Bureau of Utilities and the Ascend One Building.

Ethernet Connection – Adding and upgrading current connections.

Fiber Optic Cabling – The objective is to deploy a fiber network for the Howard County Wide Area Network (WAN).

PBX and Centrex phone systems – These are the telephone services that have not already been upgraded to VoIP.

Overhead Paging – This technology utilizes separate speakers and is usually used in non-VOIP installations.

Funds for the county's telephone bills are also budgeted here.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2043000000 - Telephone

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1413 - ADMINISTRATIVE ASSISTANT	GI	0.00	1.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
7135 - COMMUNICATIONS EQUIPMENT TECH II	H8	2.00	2.00
Total Positions		3.00	4.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2043000000 - Telephone

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
030000000 - IS-Info Sys-Control				,		
unded Program : 9999999997000000022000 - Telephone Services 2043						
500100 - Salary-Regular	269,640	268,690	254,818	280,685	11,995	4.46
501100 - Benefits-FICA	19,919	20,555	19,490	21,472	917	4.46
501300 - Benefits-Health Ins	43,344	50,000	50,000	57,500	7,500	15.00
501500 - Benefits-Retirement	29,404	33,317	31,519	34,804	1,487	4.46
50 - Personnel Costs Total	362,307	372,562	355,827	394,461	21,899	5.88
510300 - Printing	0	500	0	0	-500	-100.00
511310 - Radio Maintenance	25,521	17,437	17,437	9,338	-8,099	-46.45
511400 - Telephone Maint	1,173,423	1,485,800	1,210,000	1,200,000	-285,800	-19.24
511500 - Ind & Inst Eq Maint	29,146	25,000	27,480	30,000	5,000	20.00
513100 - Mileage	0	1,250	0	0	-1,250	-100.00
513300 - Meals	0	150	0	0	-150	-100.00
513500 - Conf & Seminar Fees	0	200	0	0	-200	-100.00
515900 - Other Ctrctual Svc	0	1,750	0	0	-1,750	-100.00
515950 - Training Services	0	10,000	0	0	-10,000	-100.00
51 - Contractual Services Total	1,228,090	1,542,087	1,254,917	1,239,338	-302,749	-19.63
520100 - Office Supplies	7,076	2,500	6,172	7,000	4,500	180.00
521400 - Publications	0	250	0	0	-250	-100.00
521550 - Clng Uniform & Rel	1,625	700	736	700	0	0.00
521720 - Household Supplies	5,450	37,000	16,929	5,000	-32,000	-86.49
521730 - Hardware Supplies	119	35,000	2,225	100	-34,900	-99.71
52 - Supplies and Materials Total	14,270	75,450	26,062	12,800	-62,650	-83.04
581050 - Dir Cost Conv-Veh	14,016	16,479	18,786	17,171	692	4.20
58 - Expense Other Total	14,016	16,479	18,786	17,171	692	4.20
999999970000000022000 - Telephone Services 2043 Total	1,618,683	2,006,578	1,655,592	1,663,770	-342,808	-17.08
nded Program : 999999999999999999900 - Administration						
511400 - Telephone Maint	63	0	0	0	0	N
511500 - Ind & Inst Eq Maint	-16,237	0	0	0	0	N/

Technology & Communication Services Division Detail

Division Expenditure Detail: 2043000000 - Telephone

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
515900 - Other Ctrctual Svc	565	0	0	0	0	N/A
51 - Contractual Services Total	-15,609	0	0	0	0	N/A
99999999999999999900 - Administration Total	-15,609	0	0	0	0	N/A
6030000000 - IS-Info Sys-Control Total	1,603,074	2,006,578	1,655,592	1,663,770	-342,808	-17.08%
6030060000 - IS-Radio & Equipment						
Funded Program : 99999999999999999900 - Administration						
513900 - Other Travel Exp	64	0	0	0	0	N/A
51 - Contractual Services Total	64	0	0	0	0	N/A
99999999999999999900 - Administration Total	64	0	0	0	0	N/A
6030060000 - IS-Radio & Equipment Total	64	0	0	0	0	N/A
2043000000 - Telephone Total	1,603,138	2,006,578	1,655,592	1,663,770	-342,808	-17.08%

Technology & Communication Services Division Detail

Division Narrative: 2060000000 - SAP Group **Fund**: Technology & Communications Fund

Narrative :

The SAP Group supports the county's enterprise resource planning system. It is responsible for all SAP implementations and upgrades, coordinates user training, and manages SAP help tickets.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2060000000 - SAP Group

Fund: Technology & C

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
1411 - ADMINISTRATIVE AIDE	GG	2.00	0.00
4205 - TECHNICAL SERVICES SUPPORT TECH III	GH	1.00	1.00
4209 - TECHNICAL SERVICES SUPPORT SPEC II	GJ	2.00	4.00
4211 - TECHNICAL SERVICES SUPPORT SPECIALIST III	GK	1.00	1.00
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	3.00	4.00
4217 - TECHNICAL SERVICES MANAGER I	GM	1.00	1.00
4219 - TECHNICAL SERVICES MANAGER II	GN	1.00	1.00
4221 - DEPUTY DIRECTOR, TECHNOLOGY & COMMUNICATION	GO	1.00	1.00
Total Positions	·	12.00	13.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2060000000 - SAP Group

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control						
Funded Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	1,052,474	969,738	1,054,196	1,117,334	147,596	15.22%
500190 - Salary-Other	0	172,671	0	0	-172,671	-100.00%
501100 - Benefits-FICA	76,377	72,120	75,585	83,571	11,451	15.88%
501300 - Benefits-Health Ins	119,196	137,500	137,500	172,500	35,000	25.45%
501500 - Benefits-Retirement	105,505	120,247	111,972	138,548	18,301	15.22%
50 - Personnel Costs Total	1,353,552	1,472,276	1,379,253	1,511,953	39,677	2.69%
510200 - Telecomm Wired	7,105	3,968	3,968	3,276	-692	-17.44%
511900 - Software Maintenanc	1,013,153	1,239,700	1,225,000	1,030,000	-209,700	-16.92%
Utilities Maint 50,000 and Util Support 150,000 will be charged \$400,000; SAP Training \$50,000	back per Rafiu Ighile and	NOrm Schnobrich. S	SAP Maint is \$380,000	0, SAP Support		
513100 - Mileage	1,007	0	858	0	0	N/A
515900 - Other Ctrctual Svc	0	0	6,778	0	0	N/A
51 - Contractual Services Total	1,021,265	1,243,668	1,236,604	1,033,276	-210,392	-16.92%
520100 - Office Supplies	1,127	0	495	1,000	1,000	N/A
520200 - Data Proc Eq & Sup	907	0	240	0	0	N/A
520350 - Textbooks	140	0	0	0	0	N/A
521550 - Clng Uniform & Rel	1,160	0	0	0	0	N/A
52 - Supplies and Materials Total	3,334	0	735	1,000	1,000	N/A
999999999999999999900 - Administration Total	2,378,151	2,715,944	2,616,592	2,546,229	-169,715	-6.25%
6030000000 - IS-Info Sys-Control Total	2,378,151	2,715,944	2,616,592	2,546,229	-169,715	-6.25%
2060000000 - SAP Group Total	2,378,151	2,715,944	2,616,592	2,546,229	-169,715	-6.25%

Technology & Communication Services Division Detail

Division Narrative: 2070000000 - Broadband **Fund**: Technology & Communications Fund

Narrative :

This business area is no longer a part of the Technology & Communication Services Fund (6030). It has been moved to the new enterprise funds that will provide broad band services and initiatives.

Technology & Communication Services Division Detail

Division Expenditure Detail: 2070000000 - Broadband

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate		FY 2018 Proposed	\$ Change	% Change
6030000000 - IS-Info Sys-Control							
Funded Program : 99999999999999999900 - Administration							
500100 - Salary-Regular	0		0	0	0	0	N/A
501100 - Benefits-FICA	0		0	0	0	0	N/A
501300 - Benefits-Health Ins	0		0	0	0	0	N/A
501500 - Benefits-Retirement	0		0	0	0	0	N/A
50 - Personnel Costs Total	0		0	0	0	0	N/A
99999999999999999900 - Administration Total	0		0	0	0	0	N/A
6030000000 - IS-Info Sys-Control Total	0		0	0	0	0	N/A
2070000000 - Broadband Total	0		0	0	0	0	N/A

Technology & Communication Services Division Detail

Division Narrative: 2070000000 - Broadband

Fund: County Government BBI

Narrative :

This Enterprise Fund was created in FY15 to address Howard County government broad band initiatives.

Fiscal 2018 Operating Budget Detail Backup No Division SBFS exists for this division

Technology & Communication Services Division Detail

Division Expenditure Detail: 2070000000 - Broadband

Fund: County Government BBI

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
7410000000 - County Government BBI						
Funded Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	191,554	199,718	178,291	207,922	8,204	4.11%
40% of BBI salaries & benefits allocated to fund 7410*						
500190 - Salary-Other	0	0	0	54,080	54,080	N/A
501100 - Benefits-FICA	14,632	15,278	13,526	20,043	4,765	31.19%
501300 - Benefits-Health Ins	17,338	25,000	25,000	28,750	3,750	15.00%
501500 - Benefits-Retirement	19,672	24,765	16,009	25,782	1,017	4.11%
50 - Personnel Costs Total	243,196	264,761	232,826	336,577	71,816	27.12%
510220 - Network Services Ex	172,834	0	250,000	250,000	250,000	N/A
513100 - Mileage	482	0	500	500	500	N/A
515900 - Other Ctrctual Svc	1,440	69,317	16	1,440	-67,877	-97.92%
51 - Contractual Services Total	174,756	69,317	250,516	251,940	182,623	263.46%
521730 - Hardware Supplies	0	240,922	50,000	50,000	-190,922	-79.25%
52 - Supplies and Materials Total	0	240,922	50,000	50,000	-190,922	-79.25%
999999999999999999900 - Administration Total	417,952	575,000	533,342	638,517	63,517	11.05%
7410000000 - County Government BBI Total	417,952	575,000	533,342	638,517	63,517	11.05%
2070000000 - Broadband Total	417,952	575,000	533,342	638,517	63,517	11.05%

Technology & Communication Services Division Detail

Division Narrative: 2070000000 - Broadband

Fund: Non-County Government BBI

Narrative :

This Enterprise Fund was created in FY15 to support broad band initiatives for government-affiliated agencies such as the Howard County Public School System, Libraries and Community College.

Technology & Communication Services Division Detail

Divison Personnel Summary: 2070000000 - Broadband

Fund: Non-County Gov

Classification	Grade	FY 2017 Authorized	FY 2018 Proposed
4213 - TECHNICAL SERVICES SUPPORT SPEC IV	GL	1.00	1.00
4217 - TECHNICAL SERVICES MANAGER I	GM	3.00	3.00
4219 - TECHNICAL SERVICES MANAGER II	GN	1.00	1.00
Total Positions		5.00	5.00

Technology & Communication Services Division Detail

Division Expenditure Detail: 2070000000 - Broadband

Fund: Non-County Government BBI

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
7420000000 -Non-County Government BBI						
Funded Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	115,742	199,718	178,281	207,922	8,204	4.11%
500190 - Salary-Other	0	0	0	54,080	54,080	N/A
501100 - Benefits-FICA	8,835	15,278	13,526	20,043	4,765	31.19%
501300 - Benefits-Health Ins	17,338	25,000	25,000	28,750	3,750	15.00%
501500 - Benefits-Retirement	13,044	24,765	16,009	25,782	1,017	4.11%
50 - Personnel Costs Total	154,959	264,761	232,816	336,577	71,816	27.12%
510220 - Network Services Ex	220,140	0	350,000	500,000	500,000	N/A
513100 - Mileage	334	0	0	500	500	N/A
513110 - Ground Transport	115	0	0	500	500	N/A
513200 - Lodging	650	0	0	1,000	1,000	N/A
513300 - Meals	194	0	0	500	500	N/A
515900 - Other Ctrctual Svc	129,491	500,000	250,000	300,000	-200,000	-40.00%
51 - Contractual Services Total	350,924	500,000	600,000	802,500	302,500	60.50%
520200 - Data Proc Eq & Sup	375,361	587,295	375,000	375,361	-211,934	-36.09%
52 - Supplies and Materials Total	375,361	587,295	375,000	375,361	-211,934	-36.09%
695000 - Trans Out-Bud-Other	0	26,425	26,425	30,200	3,775	14.29%
Broadband debt service		·				
69 - Operating Transfers Total	0	26,425	26,425	30,200	3,775	14.29%
999999999999999999900 - Administration Total	881,244	1,378,481	1,234,241	1,544,638	166,157	12.05%
7420000000 -Non-County Government BBI Total	881,244	1,378,481	1,234,241	1,544,638	166,157	12.05%
2070000000 - Broadband Total	881,244	1,378,481	1,234,241	1,544,638	166,157	12.05%

Technology & Communication Services Division Detail

Division Narrative: 2070000000 - Broadband

Fund: Private Sector BBI

Narrative :

This Enterprise Fund was created in FY15 to support the Private Sector broad band initiatives.

Technology & Communication Services Division Detail

Division Expenditure Detail: 2070000000 - Broadband

Fund: Private Sector BBI

	FY 2016 Actual	FY 2017 Approved	FY 2017 Estimate	FY 2018 Proposed	\$ Change	% Change
7430000000 - Private Sector BBI						
Funded Program : 99999999999999999900 - Administration						
500100 - Salary-Regular	57,871	99,859	89,140	103,961	4,102	4.11%
500190 - Salary-Other	0	0	0	27,040	27,040	N/A
501100 - Benefits-FICA	4,417	7,639	6,763	10,022	2,383	31.20%
501300 - Benefits-Health Ins	8,669	12,500	12,500	14,375	1,875	15.00%
501500 - Benefits-Retirement	6,522	12,383	8,004	12,891	508	4.10%
50 - Personnel Costs Total	77,479	132,381	116,407	168,289	35,908	27.12%
510220 - Network Services Ex	17,844	0	26,318	100,000	100,000	N/A
513100 - Mileage	549	0	367	600	600	N/A
515900 - Other Ctrctual Svc	25,752	167,619	51,620	50,000	-117,619	-70.17%
51 - Contractual Services Total	44,145	167,619	78,305	150,600	-17,019	-10.15%
520200 - Data Proc Eq & Sup	0	200,000	0	63,297	-136,703	-68.35%
52 - Supplies and Materials Total	0	200,000	0	63,297	-136,703	-68.35%
999999999999999999900 - Administration Total	121,624	500,000	194,712	382,186	-117,814	-23.56%
7430000000 - Private Sector BBI Total	121,624	500,000	194,712	382,186	-117,814	-23.56%
2070000000 - Broadband Total	121,624	500,000	194,712	382,186	-117,814	-23.56%